

Updated: 07/10/20

| Well child visits are not on the telehealth list from CMS. Will payers cover well child visits via telehealth. These visits would occur where there is not an immediate need for an in person visit and where an immunization is not required, Physicians are considering these for children over a certain age or meeting other criteria. | | | |
|---|---|--|--|
| Answer to Question | | | |
| Aetna | Not Answered | | |
| Amerigroup - DSNP | NA 04/24/20 | | |
| CHPW - Medicare Advantage | NA 04/17/20 | Not applicable for Medicare | |
| Cigna | Not Answered | | |
| Coordinated Care - Commercial | | | |
| First Choice (TPA and PPO) | Varies by our Payers' Plans 04/23/20 | <p>First Choice Health is a PPO network that does not define the benefits. Please reach out to the individual Payers to confirm benefits.</p> <p>As an administrator for our self-funded health Plans, we are complying with the Families First Coronavirus Response Act, specifically the "Health Provisions" and the CARES Act-Health Provisions Coronavirus Aid, Relief and Economic Security (CARES) Act.</p> <p>FCH is encouraging all FCH payors to waive patient responsibility for COVID-19 diagnostics, including testing services, performed in accordance with the Families First Coronavirus Response Act and the CARES Act.</p> | |
| HCA – Apple Health | Yes 04/17/20 | https://www.hca.wa.gov/assets/billers-and-providers/Clinical-policy-and-billing-for-COVID-19-FAQ.pdf Page 6 | |

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Answer to Question

| | | | |
|-------------------------------|-----------------|--|--|
| Medicaid FFS | Yes 04/17/20 | | |
| Amerigroup | Yes 04/17/20 | Follows HCA Direction | |
| CHPW | Yes 04/17/20 | we are recognizing/paying the service; this is zero cost | |
| Coordinated Care | Yes 04/17/20 | | |
| Molina | Yes 04/17/20 | | |
| UHC Community Plan | Yes 04/17/20 | | |
| KP-NW | Yes 04/20/20 | | |
| KP-WA | Yes 04/20/20 | | |
| Labor & Industries | NA 05/20/20 | Non applicable to L&I. | |
| Molina - Marketplace | Yes 04/28/20 | Providers bill as they would for in person visits. POS 02 is allowed. Modifier CR can be added to indicate it was not an in-person visit. | |
| Pacific Source | Yes 05/09/20 | | |
| Premiera | Yes 04/20/20 | CMS recommends that during the COVID-19 health crisis, providers be reimbursed for telehealth visits with patients at the same rate they would be reimbursed if they had been allowed to see their patient in person, in office. | |

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Answer to Question

| | | | |
|-------------------------|-----------------|---|--|
| | | Premiera is planning to follow these CMS guidelines and will reimburse for telehealth visits with providers who typically see patients in person, in office this way for the duration of the COVID-19 health crisis. Claim costs will be no more than what would have been paid had the member been able to see their providers in person. Only claims for telehealth visits from providers who members normally see in-person, in-office will be processed in this manner.” This policy includes Well Child Care | |
| Providence | Yes 06/15/20 | <p>PHP will reimburse contracted providers for preventive medicine codes provided via telehealth. and 99391-99397). Modifier 52 and Modifier GT or Modifier 95 must be appended to preventive medicine codes billed as telehealth services.</p> <p>Contracted providers may reference Payment Policies 67.0A, 67.0B and 67.0C on our provider portal for more information.</p> <p>Providence Login</p> | |
| Regence | Yes 04/21/20 | <p>The provider would need to assess that the services in a well child visit can be delivered via telehealth based on the criteria provided on our alert. The information can be found by visiting this website: https://www.regence.com/provider/library/whats-new/covid-19#temporary-updates-to-telehealth</p> | |
| UHC - Commercial | Yes 06/10/20 | UnitedHealthcare is allowing the below listed codes to be used for telehealth for Preventive Medicine and | |

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Answer to Question

Applied Behavior Analysis for Medicaid and Individual and Group Market health plans.

<https://www.uhcprovider.com/content/provider/en/viewer.html?file=%2Fcontent%2Fdam%2Fprovider%2Fdocs%2Fpublic%2Fresources%2Fnews%2F2020%2Fcovid19%2FTelehealth-Services-Preventive-Medicine-ABA-Codes.pdf>